

## Concessionary Fare Passes

New arrangement from Sunday the 17th of January 2010

As from Sunday the 17<sup>th</sup> of January, 2010 concessionary pass holders must place their pass on the smart card reader which is the white "target" symbol on the bus ticket machine.

The machine should recognise the card, record the transaction and issue a non-value ticket as a receipt. If in doubt, the driver will check the card, especially the photograph.

If the ticket gives an error message pass holders will be advised to contact their issuing local authority so that a new pass can be issued to them as soon as possible.

If a passenger repeatedly presents a card that fails after being advised to obtain a new card they will eventually be denied travel if a new pass has not been arranged.

This process is being introduced by local authorities in Wales on behalf of the Welsh Assembly Government.

If you have any queries please contact your issuing local authority listed below.

Ceredigion County Council	01970 633 555
Gwynedd Council	01286 679 535
Powys Council	01597 826 000
Wreccsam Council	01978 266 166

Thank you for your co-operation.



## Lloyds Coaches

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